

MANAGEMENT TIPS de Harvard Business Review

Recordatorio: son las palabras del autor que más me han marcado. Destaco las siguientes citas.

1. Manejarse a sí mismo

Page 18: critical thinking is norm, and asking questions is required.

Page 22: remember to always check answers with your gut feelings before acting.

Page 29: by putting too little attention on too many things, you fail to do anything well.

2. Manejar al equipo

Page 86: good managing is somewhere between controlling and ignoring: your job as a manager is to figure out the right balance.

Page 94: find one that integrates all parties interests.

Page 104: focus your people at what they are best at.

3. Manejar el negocio

Page 172: whether or not you're aware of it, every interaction your company has with its customers contributes to their larger experience with your organization.

Page 186: speak effectively.

Page 193: today's consumers reward simplicity.